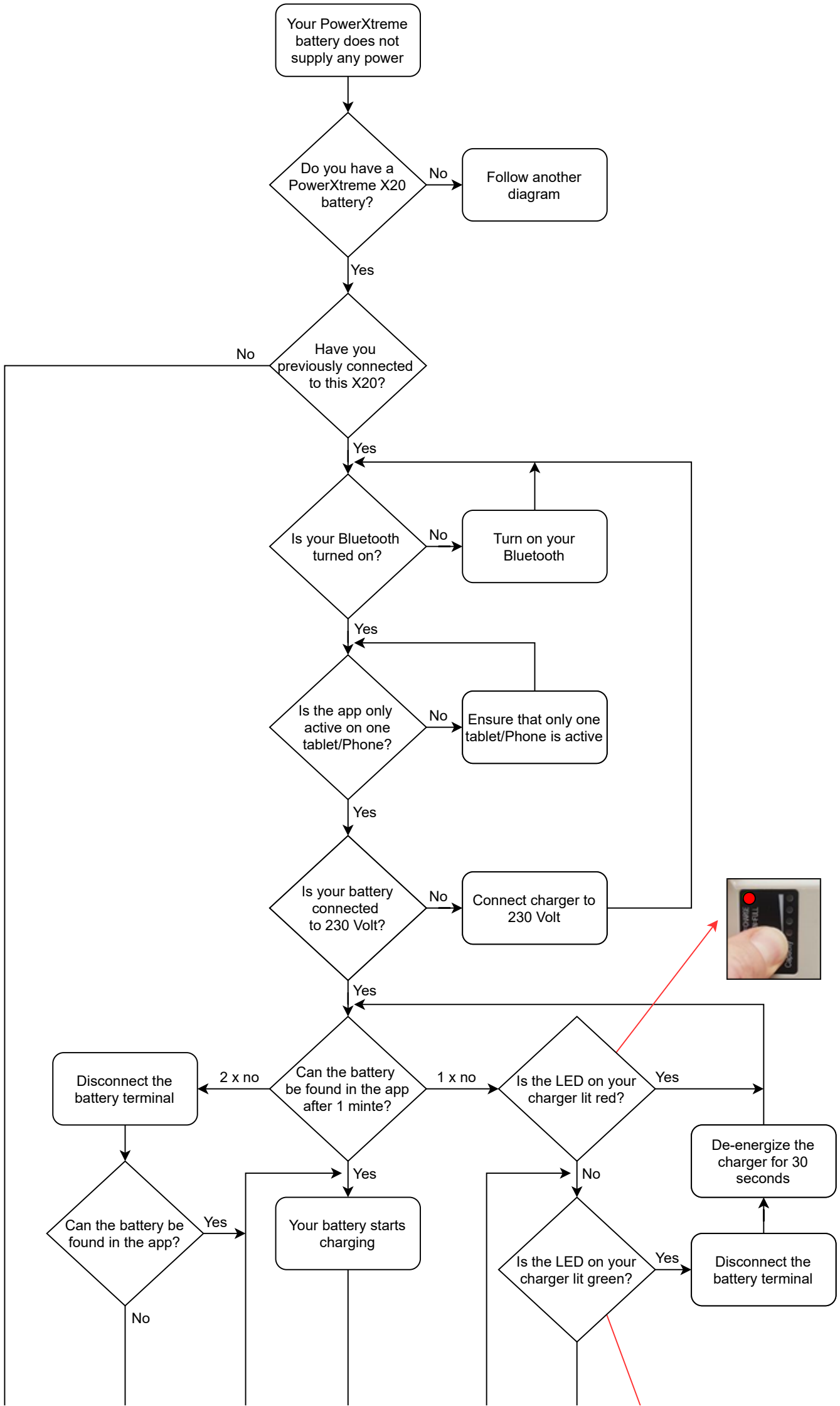
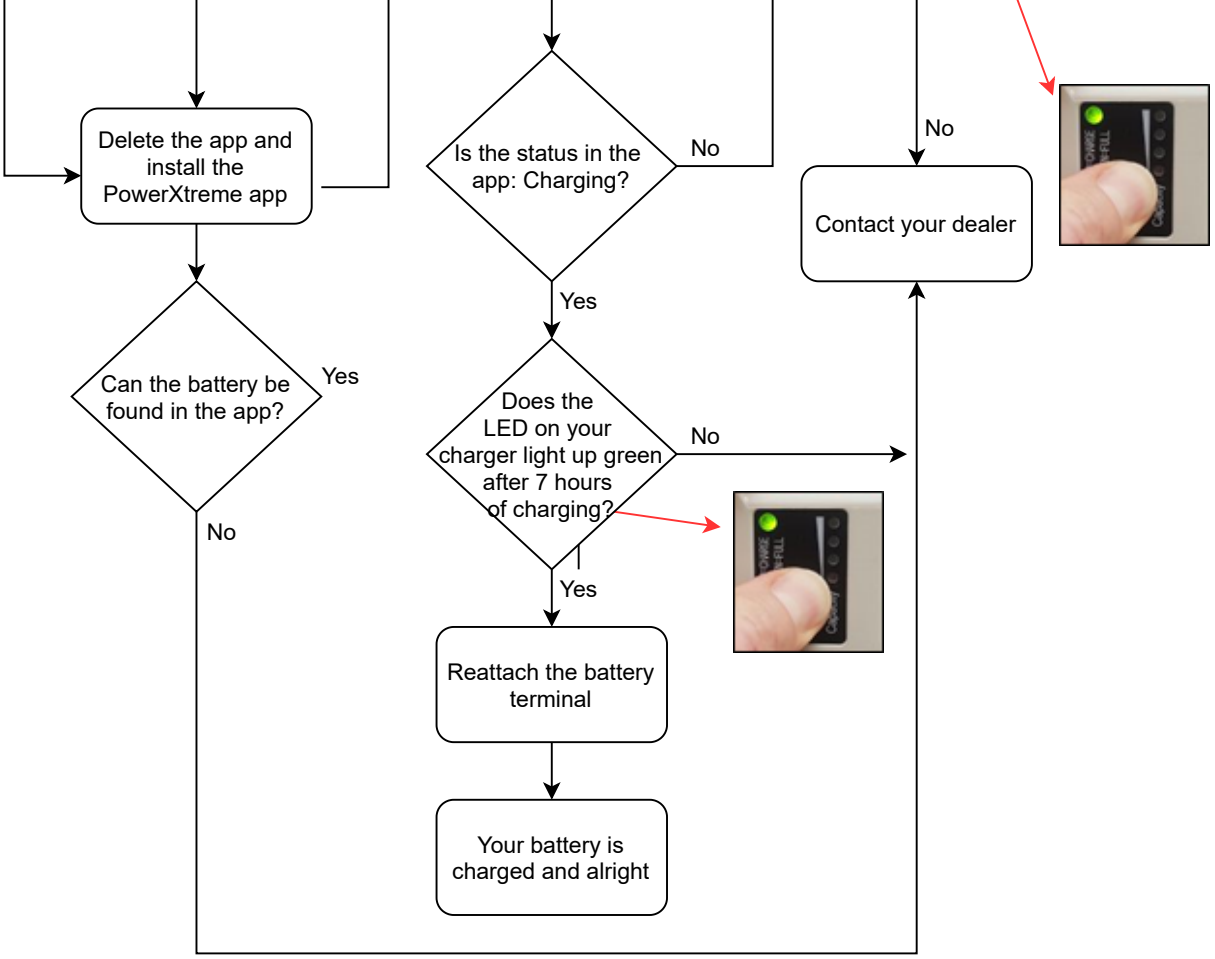

Your PowerXtreme battery does not supply any power
Do you have a PowerXtreme X20 battery?
No
Follow another diagram
Yes
Have you previously connected to this X20?
No
Yes
Is your Bluetooth turned on?
No
Turn on your Bluetooth
Yes
Is the app only active on one tablet/Phone?
No
Ensure that only one tablet/Phone is active
Yes
Is your battery connected to 230 Volt?
No
Connect charger to 230 Volt
Yes
Can the battery be found in the app after 1 minte?
2 x no
Disconnect the battery terminal
Can the battery be found in the app?
Yes
No
Yes
Your battery starts charging
1 x no
Is the LED on your charger lit red?
Yes
No
Is the LED on your charger lit green?
Yes
Disconnect the battery terminal
De-energize the charger for 30 seconds


Delete the app and install the PowerXtreme app
Can the battery be found in the app?
Yes
No
Is the status in the app: Charging?
No
Yes
Does the LED on your charger light up green after 7 hours of charging?
No
Yes
Reattach the battery terminal
Your battery is charged and alright
No
Contact your dealer